

FAME ^A_N^D PARTNERS

We get it. You have good dress days and bad dress days. In this situation, we accept returns under the conditions outlined on our website here: www.fameandpartners.com/faqs

To correctly fill out the form and for us to be able to process your refund in the fastest possible way please follow these instructions. The sku, name, color and size of your dress can all be found in the My Accounts section of the Fame & Partners website where you requested this return. In the exchanges/refund column please place either 'exchange' or 'refund' based on which one you are requesting. For the reason code please look at the reference table below and enter the number and letter that correspond to the reason you selected when making your request on our website.

SKU	NAME	COLOUR	SIZE	EXCHANGE/REFUND	REASON CODE
4b419	Boho Breeze	watercolour	AU10	refund	5D

Order Number _____ Name _____

Email _____ Phone Number _____

SKU	NAME	COLOUR	SIZE	EXCHANGE/REFUND	REASON CODE

Returns Reasons

LOOKS DIFFERENT TO IMAGE ON SITE

- 1A. Dress does not sit on the body as shown on the website
- 1B. Colour does not match the colour option on the website
- 1C. The Fabric is different to what I saw on the website

ORDERED MULTIPLE STYLES

- 2A. I was not sure what dress would suit me
- 2B. I was unsure about what size I should order
- 2C. I only received part of my order

DELIVERY ISSUES

- 3A. My order was late, so I missed my event
- 3B. The delivery times on the website were not clear
- 3C. It was held up in transit
- 3D. I received the wrong size to what I ordered
- 3E. I received the wrong style

POOR QUALITY OR FAULTY

- 4A. Dress was damaged when it arrived
- 4B. Dress was a poor fit
- 4C. Dress had marks on it
- 4D. Fabric was poor quality
- 4E. Zipper was damaged
- 4F. Seams were poorly sewn
- 4G. Hem was unfinished

SIZE AND FIT

- 5A. Dress was too long
- 5B. Dress was too short
- 5C. Dress did not fit around the bust- no shape
- 5D. Dress did not fit on the waist
- 5E. Dress was too tight on the hips
- 5F. Too much fabric in bust area- excess fabric
- 5G. Fit was unflattering
- 5H. Neckline was too low or too open
- 5I. Shoulder straps were too long
- 5J. Neck tie was too tight
- 5K. Shoulder pads fitted poorly